

# Privacy Policy

By using any of BlueFoxHost (“we”, “us”) services, including, the website, discord server, dashboard, panel, and more, you (“client”, “you”, “your”) agree to the following policies regarding your privacy. We take privacy very seriously here at BlueFoxHost, and would like to be transparent with you the best we can. Your personal data includes information such as:

- Discord Username & Discriminator
- Email address
- IP Address
- IP and port of your server
- All information being uploaded to the machine, whether it’s via SFTP or .zip
- Your billing address
- Other data that you provide to us

These policies are intended to tell you what data we collect, what we use it for, why it is important, and how you can have it removed from our databases.

We may disclose your information if required by law.

## Information We Collect

We collect information to give you, and us, the best and easiest experience at BlueFoxHost.

Much of your data is collected directly from you when you:

- Register an account (email address & username)
- Verify your discord (discord ID, username, and email)
- Register with our bot (client api key)
- Open a support ticket (email address)
- Shop on dash.bluefoxhost.com (billing address)
- Complete contact forums or apply for newsletters (whatever information is given)

## Storing of Information

All of the information we collect is stored securely in our databases. Information regarding your IP, location, and anything else related to tracking is stored in our databases. All of your information can be deleted per your request. Here is how we keep your personal data safe:

- Secure password hashing, done by Laravel

Network monitoring to capture outgoing and incoming web traffic, done by Cloudflare

## What We Use Your Information For

We strongly believe in keeping and storing as little data about you as we can. Here is the only things we use your data for:

- Reasons for which we've been given permission
- Data necessary to deliver you your services
- Data we are required by law to use

## GDPR Regulations

At BlueFoxHost, we would like you to know your GDPR ("General Data Protection Rights") rights. Every user is in entitled to the following:

- The right to access
- The right to rectification
- The right to erasure

## COPPA

BlueFoxHost does not knowingly collect data of any person under the age of 13. Though, we may have data collected of users under 18 years of age. If you, or someone else, believe we have data of an unknowing minor, please reach out to us.

## Communication

We strongly believe that you have the full right of all data removal. We may contact you directly from a third party service or provider, such as; discord, email, phone call, etc. in regards to your purchased services. If you have any questions, inquiries, would like data removed, or any other reason, please reach out to us at [contact@bluefoxhost.com](mailto:contact@bluefoxhost.com), with the subject of whatever it is related.

Last Updated: July 12th, 2021

